

Case study: Oracle Flexcube implementation for a leading South Pacific Bank

Sida⁴

The Opportunity

For this South Pacific bank, their current aging banking platform was not able to support their future digital strategy and had limited data capabilities to support rapidly changing requirements for both internal and external reporting. Seeking to reduce risk to the organisation and plan for future banking capabilities, Sida4 (as 4impact) was engaged.

Our Approach

To achieve the objectives of the project, Program governance was developed and implemented, supporting capabilities and ways of working (Including CAB, Design authority, Steering committee, Agile sprint approach, Standups, remote teams) to scaffold the applications and infrastructure development of their chosen Oracle partner.

Key Services utilised

- Program and Project Management
- Business Process and Analysis
- Architecture (Network and Infrastructure)
- Governance
- Data Migration
- Oracle specialists
- DevOps (automation)
- Technical analysts
- Scheduling
- Change Management
- Environment & release management
- Test Management

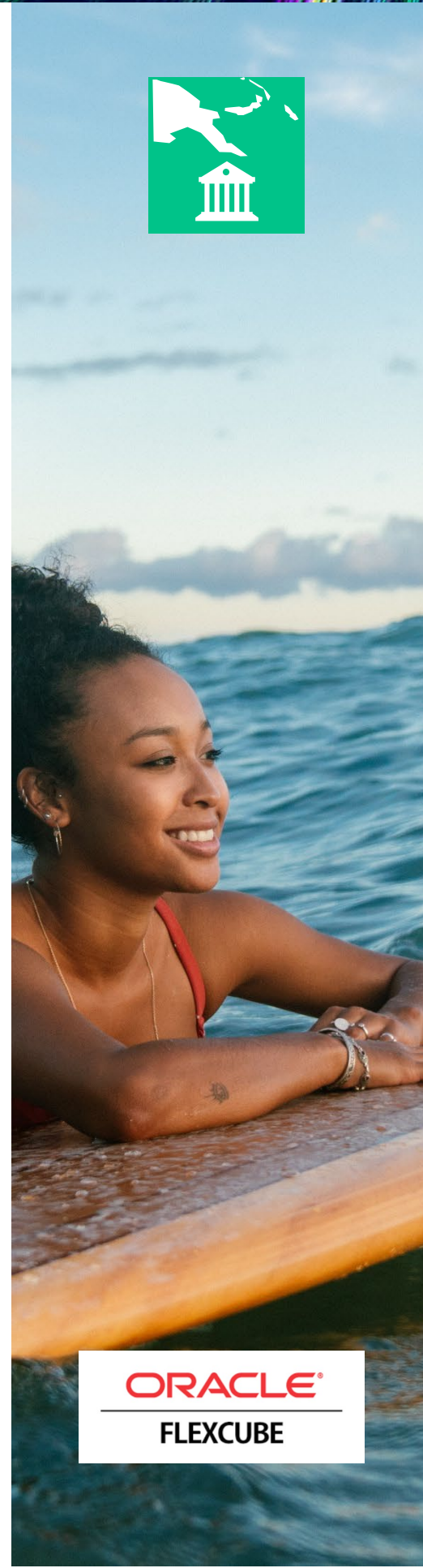
Key Technologies utilised

- Gitlab
- Puppet
- Nexus

Key Toolkit

- Business Process best practice
- Governance structures (PMO, CAB, Design Authority)
- Agile ways of working

NOTE: NOTE: This project was originally delivered under the 4impact brand and is now represented by their *data enablement and integration* focused sister company, Sida4.



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Key Outcomes and deliverables:

Successful deployment of the new Flexcube banking platform to an Over Seas Branch (OSB) delivered these key benefits:

- Improved customer front line experience.
- Improved core banking data and reporting capabilities.
- Lessons learnt for future Over Seas Branch (OSB) deployments.
- Repeatable content for future deployments (Business process, banking product deployment and automation).

Key project statistics and success insights:



IMPROVED

REPORTING AND DATA
CAPABILITIES



SCALABLE

DIGITAL-READY MODERN
BANKING CORE



ENHANCED

CUSTOMER EXPERIENCE
OPPORTUNITIES



ACCESSIBLE

ENVIRONMENT FOR
BUSINESS PROCESS
IMPROVEMENT



FUTURE PROOFED

GATEWAY TO ENABLE
FUTURE CAPABILITIES

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Sida4 and 4impact

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